



Circular **055:19**

Date: Thursday 15th August 2019

Subject: Support Services Review call for Expressions of Interest

Attention: All Members

Action: Register your interest today for the upcoming Support Services Review Working Group

Circulars are available at: <http://lifesaving.org.nz/lifesaving/lifesaving-operations-circulars/>

SLSNR is seeking expressions of interest to assist with the facilitation of a Support Service review. The intention of this review is to ensure alignment between SLSNR strategic outcomes and support services program delivery and development.

Primarily the purpose of the review(s) is to quantify the current value each support service provides to SLSNR, the validity for each service stream in our current environment, and recommendations on future service delivery.

Given the expansion of traditional programmes over the past 24 months and the concentration of innovations and development within the traditional support services space, SLSNR is seeking to review all core components of this lifesaving support services stream. This would include a view to developing business cases, project work plans and budgets supporting resource needs for the next three years.

While each service stream will be reviewed independently by a stakeholder working group, a project steering group will oversee the wider review programme. Enabling us to deliver a concise 'Support Services' review providing a clear and collective picture of support services value, needs and future outcome.

The review will encompass the following support service streams, with one stakeholder working group responsible for each of the below support service stream reviews

- Rescue Water Craft
- SurfCom
- Peer Support
- Duty Officers
- Delivery of Patrol Audits under current framework

Patrol auditing is a national framework and is due for review by SLSNZ in 2020-2021, as such SLSNR's outcomes will feed into this National process.

Please note this project will require you to contribute a considerable amount of time to pre-reading, meetings to review documents and the forming of a report.

If you would like to be considered as part of this project please e-mail a letter expressing your interest and outlining zane.rademaker@lifesaving.org.nz

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Support Services Supervisor